



WEBINARS



SÉRIE
DÉCOUVERTE

Overview of the online training platform: The Active Offer of French Language Health Services: Why it Matters and How to Put It Into Practice

*By Sylvie Sylvestre, Community Engagement and Planning Ocer,
Réseau du mieux-être francophone du Nord de l'Ontario*

Société Santé en français is a national group of 16 provincial, territorial and regional networks that are committed to improving the health of all Francophones and Acadians living in minority communities in Canada through greater access to quality health care services in their language.

Webinar objectives

- Improve access to new information
- Facilitate evidence-based decision-making
- Foster interactions between information providers and users



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**Interactive Online
Training Course on Active
Offer of French Language
Health Services**

The Active Offer of French Language Health Services: Why It Matters and How to Put It Into Practice

Overview of the Web-based Platform



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**Interactive Online
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Training Course Goals

- Raise awareness of the importance of the active offer of French language health services with individuals and students in the field of health care.
- Promote the important role individuals can play in ensuring ongoing improvement of the active offer of French language health services.
- Ensure safety and quality of care for patients and clients.





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Interactive Online Training Course on Active Offer of French Language Health Services

Overview of the Training Course

- A set of 6 learning modules addressing the various components of active offer
- Available in French and English
- Free
- 5-hour training course
- Geared towards people who study or work in health care in Ontario

Introduction

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Passons au cas de Julie, pour qui des services en français n'ont pas été offerts lors de son rendez-vous médical.





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Training Content

1. Excellence in Patient-Centered Care
2. Equity and Safety
3. Cultural Competency
4. Recruitment and Retention of Bilingual Human Resources
5. Work Environment and Organizational Culture
6. Community Engagement





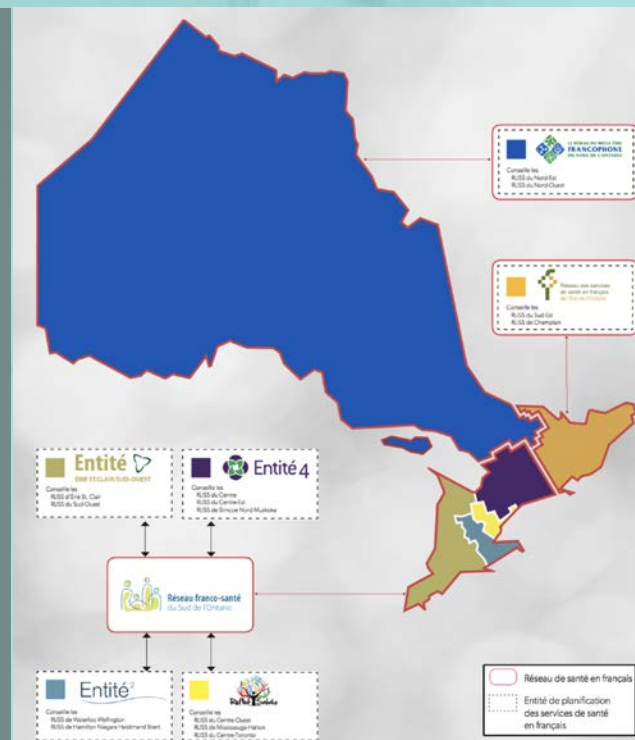
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Interactive Online Training Course on Active Offer of French Language Health Services

Navigating the Web-based Platform

- No registration required
- No set deadline to complete the training
- Choice of region in order to access adapted content
 - ◆ Click on any region if you are outside of Ontario
- Evaluation at the end of each module





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Training Accreditation

Maintenance of certification

Completion of the active offer online training entitles certified Canadian College of Health Leaders members (CHE/Fellow) to 2.5 Category II credits towards their maintenance of certification requirements.



CANADIAN COLLEGE OF
HEALTH LEADERS
COLLÈGE CANADIEN DES
LEADERS EN SANTÉ



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Are you outside the province of Ontario?

Please contact us if you would like this training course adapted to your province or territory.



**LE RÉSEAU DU MIEUX-ÊTRE
FRANCOPHONE
DU NORD DE L'ONTARIO**

Diane Quintas, Executive Director

1 866 489-7484, ext. 400 | dquintas@rmefno.ca

**For invitations to the spring webinars
and upcoming activities**

info@santefrancais.ca

Or, see the program online

<http://santefrancais.ca/webinaires/>

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questionnaire**

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